



## **Xinxiang Dahan Vibrating Machinery Co.,Ltd.**

Address:NO.4 Luosi road, west of people road , Xinxiang city,  
Henan province,China

Mobile:0086-13937390435 Fax: 0086-373-2685386

E-mail:dahan@gmail.com

Web:www.cnvibratingsieve.com

### **FAQ:**

Q:What is the real delivery time of your factory?

A: 10 to 15 days for general series products,meanwhile,customized products would need 20 days to 40 days based on different situations.

Q: How do you ensure the quality of your products?

A: Generally,our equipments are the most durable type in the industry,this is also the feature of the label impression of DH for most of our customers at home or abroad.However,we do recognized that there do have small amount of the product which may got faulty or damaged for different reasons.

Q: How do your after-sale service work if the product got damaged?

A: In the gurantee time 12 months,our general after-sale service is changing the damaged parts for the customer(except the quick-wearing parts).Normally,we will provide telephone guidance.

Q:The supply of necessary specialism tools for equipment maintenance?

A:together with the machine,we will send simple and necessary tools for maintenance,such as Rubber hammer, Seals,Wrench and so on.

Q:What is the material of your gaskets and seals?

A:our gaskets and seals is rubble and silicone.If your raw material is Food powder or Food granule,we will use silicone of food grade standards.

Q:What is the stainless steel used?

A:our common stainless steel plate is 304,but if you need special material,we accept special customized.

Q:Is the screen to be easily replaceable?

A:yes, for the model you purchased, it is special screen frame, and it is easy for you to change the working screen within 3-5 minutes.With detailed operating procedures for change the screen on our instructions.